

# 196 & 214 ROCKAWAY PARKWAY TENANT UNION MEETING

*Together we build community!*

Check out our new website  
[www.196rockaway.org](http://www.196rockaway.org)

We will:

- Celebrate 196 Rockaway's Building-Wide Rent Reduction
- Share Updates
- Write Letter to Landlord
- **Learn About SUPPORTIVE HOUSING TENANT RIGHTS** with Jenny and Alé from SHOUT (Supportive Housing Organized & United Tenants)

**Reminder:** If you are without heat or are experiencing any repair issues, report it today!

Call 311 or scan here to make a report!



**Monday,  
February 9th,  
7:00-8:30pm  
214 Rockaway  
Pkwy, Lobby**

Questions?  
Contact Amy:  
[bolton@uhab.org](mailto:bolton@uhab.org)  
or call  
347-669-4188



HOPE is a community group of tenants & organizers fighting for housing justice in East Brooklyn!



## Together we are powerful!

HOPE is supported by  
**uhab**  
COMMUNITY THROUGH COOPERATION



# PROBLEMS IN YOUR APARTMENT? CALL 311



Scan to report with 311!

Tenants have the right to report any problems to 311 without being harassed by their landlord! 311 is the city hotline where you can make complaints to code-enforcement agencies - such as HPD\* (for complaints about repairs), DOB\*, DOH\*, and more.

## STEP BY STEP GUIDE TO CALLING 311

- Dial 311
- For English press 1, for Spanish press 3, all other callers stay on the line.
- Remain on the line.
- Wait for the prompt and give a short description of your reason for calling.
  - For example: rodents in apartment, repairs needed, department of health, etc.

Reporting a problem with 311 does **NOT** effect your immigration status! It does **NOT** give your landlord permission to evict you!

You only need your building address to make a complaint. You do not need to provide landlord contact info!

You can always choose to remain anonymous; however contact information helps HPD make an inspection and report a violation.

Concerned about the air quality in your apartment due to mold?

Make a complaint with the Department of Health (DOH) to request an air quality test!

**Be sure to ask 311 to direct your call to DEPARTMENT OF HEALTH to make your complaint.**

**To make a complaint online or to check the status of an existing service request go to [nyc.gov/311](http://nyc.gov/311) or use the QR code above.**

### FOR MORE INFORMATION FROM HOPE:



CALL 212-479-3389



EMAIL US

[HOPE.BK.ORGANIZERS@GMAIL.COM](mailto:HOPE.BK.ORGANIZERS@GMAIL.COM)



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\*HPD - Housing Preservation Department; \*DOB - Department of Buildings; \*DOH - Department of Health